

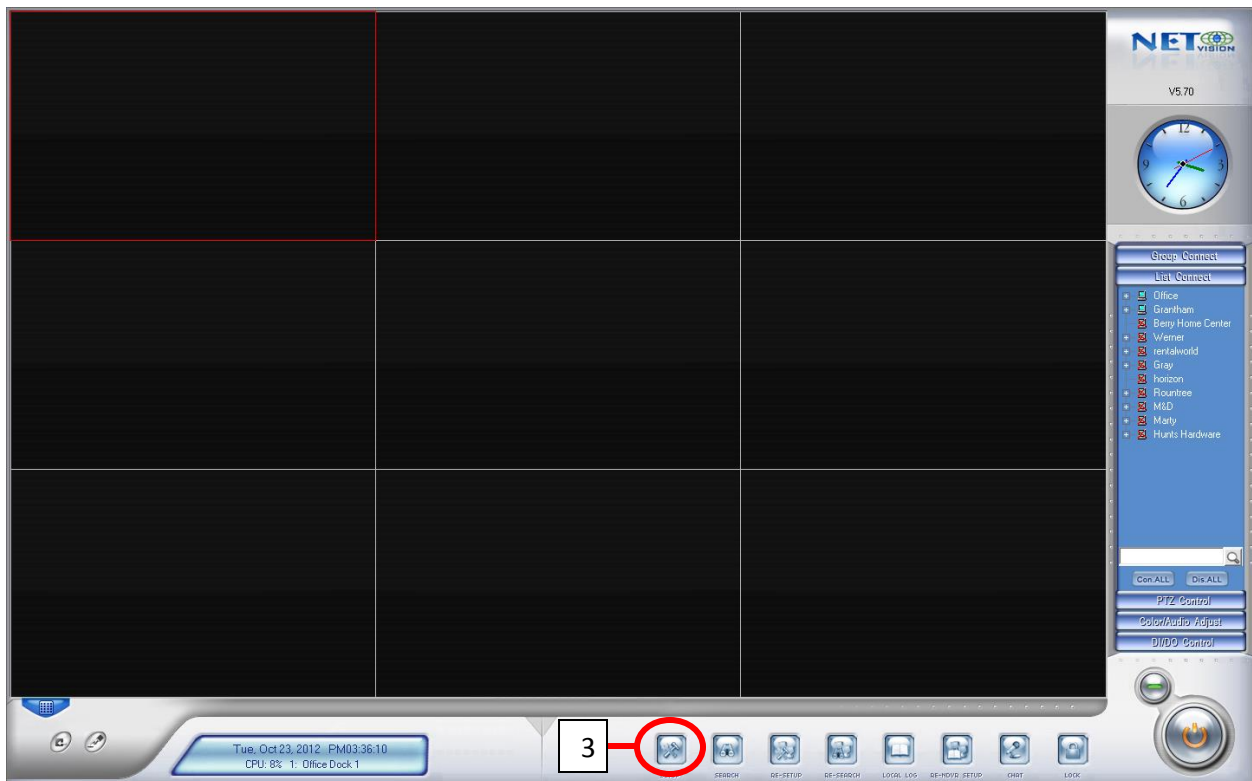
CMS Client Setup (Remote Computer Setup)

Needed for access:

- 1.) Remote Access setup
- 2.) Port Number
 - a. Most of the time the port is 5100 but sometimes the customer's will setup their own.
- 3.) WAN IP address and LAN IP Address

Instructions:

- 1.) Go to www.watcherprotect.com
 - a. Hover the mouse over Support and click on Downloads
 - b. Download CMS Client
- 2.) Extract File to desktop and install
 - a. If you receive an error during the installation make sure UAC is turned off
 - b. If you need to turn off the UAC then you much restart the computer
- 3.) Access the setup



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- 4.) Click ADD
- 5.) Enter the following fields
 - a. Server Name (Can be anything the customer wants...will not affect the setup)
 - b. IP Address (Local IP if on the network and WAN if not on the network)
 - c. Connect Port (Usually 5100 unless the customer has their own)
 - d. Login User ID/Log in Pass (user name: Admin & no password(client may have their own)).

Add/Modify Server Information

Server Name	<input type="text"/>	Device Type	<input type="text" value="PC DVR"/>
IP Address	<input type="text"/>	Default Stream Type	<input type="text" value="Main Stream"/>
Connect Port	<input type="text" value="5100"/>	Views Cameras	<input type="text" value="All Camera"/>
Login User ID	<input type="text"/>	Receive Alarm Deal:	<input checked="" type="radio"/> Email <input type="radio"/> SMS <input type="radio"/> Popup
Login Pass	<input type="text"/>	Motion Alarm	<input type="text" value="<none>"/>
IF Use Dns to Get IP	<input type="text" value="no"/>	Video Loss Alarm	<input type="text" value="<none>"/>
Dns Server IP	<input type="text"/>	Video Mask Alarm	<input type="text" value="<none>"/>
Dns Server Port	<input type="text" value="7100"/>	Sensor Input	<input type="text" value="<none>"/>
Motion Alarm Play wav file	<input type="text"/> ... Test	<input type="checkbox"/> HDD Fail	<input type="checkbox"/> HDD Low Space
Sensor Alarm Play wav file	<input type="text"/> ... Test	<input type="checkbox"/> No HDD	<input type="checkbox"/> Network Disconnect
Alarm popup play wav file	<input type="text"/> ... Test	<input type="checkbox"/> IP Conflict	<input type="checkbox"/> Reconnect

- 6.) Click OK.

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SYSTEM SETUP

Max. Record channels: | Display Resolution:

Network listen port: | Web Listen Port:

Use electron map: | Use Matrix Card:

Connect Server While Alarm: | Data Stream Auto Adjust:

Write Log While Alarm: | Software Start Auto Connect:

Instant Playback max time: | Auto Reconnect Time Interval:

Keyboard Use COM Port: | Language:

Window Split Mode: | Grab Picture Save to:

PC Decoder Function: | PDA Connect Port:

CONNECT SERVER INFO

Device Name	IP Address	Connect Port	Device Type	Cameras	Use DNS?
Office	192.168.1.170	8000	PC DVR	18	no
Grantham	24.171.185.78	5100	PC DVR	25	no
Berry Home Center	69.27.89.94	5000	PC DVR	0	no
Werner	47.23.107.178	5100	PC DVR	48	no
rentalworld	rentalworld.ods.org	5100	PC DVR	33	no
Grey	173.187.186.42	5100	PC DVR	24	no
horizon	75.150.238.22	5100	PC DVR	0	no
Rountree	108.211.119.201	5100	PC DVR	25	no
M&D	70.128.241.158	5100	PC DVR	24	no
Marty	208.90.165.197	5100	PC DVR	16	no
Hunts Hardware	173.87.252.106	5100	PC DVR	16	no

7.) Should See Name, IP Address, Connect Port, Device Type, and Cameras (Number of Cameras) all filled in (If the settings are not correct then under the camera column it will display "0").

8.) Click Save

Common Troubleshooting Problems:

- 1.) No cameras listed under camera column.
 - a. Verify the Main Software is reading the Network information
 - b. Check the IP address and make sure its correct
 - c. Check to make sure the port is correct and opened.
 - i. Use the web site www.canyouseeme.org